Agathon Services

Highest Quality Global Network



Our customers are our focus and your productivity is essential to your success. This is why we offer the highest quality all-around service for your Agathon machine. Your success is as important to us as it is to you. Let our expert team convince you.

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Technical support

Reliability and Availability

- Technical hotline for worldwide assistance and service support
- Diagnostics and software maintenance by remote access to your machines
- Immediate error detection
- Direct access to Agathon's expertise

Quality Service Offers

- Systematic and real time troubleshooting
- Access to qualified engineers
- Forecast machine uptime and cost analysis through preventive maintenance
- Efficient service based on precise analysis and diagnostics over the entire product life-cycle



Application engineering
Spare parts

Grinding Expertise

- Knowledge collected through research and development, process technology and application engineering
- Application engineering for specific production requirements and different material testing
- Competent partner to address all questions regarding grinding

Customer Support

- Initial set-up, repairs and preventive service
- Application specific training and competent guidance

Spare Parts

- Quick and immediate availability of OEM spare parts
- Entire assembly groups, and factory over-hold tested and proven spare parts in stock
- Repair kits for quick replacement
- Original tooling equipment for accurate operations



Service offering

360 ° Service for the Entire Product Life-Cycle



Our customers worldwide will benefit from the vast range of customer services offered. From the helpdesk and application support to the highest quality spare parts, Agathon is an indispensable partner for all your machine processes.

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